

This Warranty Agreement (hereinafter referred to as "Agreement") is made and entered into as of \_\_\_\_ by and between Lightide Manufactory Co., Ltd, a corporation organized and existing under the laws of China, having its principal place of business at #10 Bldg, Gongchai Industrial Zone, Bao'an distric, Shenzhen, China, 518125 (hereinafter referred to as "Lightide"), and \_\_\_\_\_, a corporation organized and existing under the laws of \_\_\_\_, having its principal place of business at \_\_\_\_\_. (hereinafter referred to as "Purchaser").

With respect to the warranty concerning products, both parties agree to the following terms and conditions:

## Article 1

In this warranty, unless the warranty otherwise requires, the terms should have the meanings as below.

- 1.1 "Lightide" means Lightide Manufactory Co., Ltd
- 1.2 "Purchaser" and "Purchasers" mean the authorized dealer, agent or the terminal client who purchases from Lightide directly.
- 1.3 "Products" means the products provide by Lightide Manufactory Co., Ltd.
- 1.4 "Writer form" includes FAX, Telex, Email and letter etc.

## Article 2

### Range of product warranty

#### 2.1 Warranty Term

Lightide offers the following 5 Years guarantees and extended warranties for its LED luminaires product, workmanship and technical support as indicated in the following table from the date of shipment.

[LED Canopy Lights](#) | [LED Wall Packs](#) | [LED High Bay Lights](#)

[LED Flood Lights](#) | [LED Post Lights](#)

The whole led luminaires includes all the components as below

- PCB assembly with LEDs
- Power supplier (or drivers)
- Case
- Excluding the following accessories

- Occupancy sensor 3 Years

- Battery Pack 3 Years

#### 2.2 Valid date of the guarantee

The valid date of the guarantee will be ref the date code on the on the label for Lightide luminaires, the date code format will be YY/MM/DD.

## Article 3

### Responsibility during the warranty terms

The quality problem need be checked and confirmed by Lightide QC people or the third-party testing laboratory.

- 3.1 This Warranty covers the reasonable cost of labor necessary hereunder, and

that is actually incurred, for the removal of defective Products and the installation of replacement products, up to a maximum of twenty-five dollars (\$25) per unit. Lightide will use any of the following methods (alone or in combination), at its sole discretion, to cover such labor costs: either pay such labor costs directly, reimburse you for such labor costs, or utilize its network of contractors to perform such labor. Regardless of the method used by Lightide, any labor costs exceeding \$25 per unit will be your sole responsibility and will not be paid by Lightide. No repair work may be commenced or labor costs incurred without Lightide's prior written authorization. The failure to obtain such prior written authorization will disqualify you from recovering your labor costs. Regardless of the method used by Lightide to cover labor costs, Lightide will not be responsible for any add-on costs, overtime costs, travel time, equipment rental or any other costs or expenses that may occur, even if related to the performance of labor hereunder.

3.2 This Warranty covers the reasonable shipping costs incurred to return defective or nonconforming Products pursuant to the terms hereof. Product may not be returned without Lightide's prior written authorization. The failure to obtain such prior written authorization will disqualify you from recovering your shipping costs.

3.3 This Warranty is void if the Product has not been used, installed, operated and maintained in accordance with Lightide's instructions, or if the Product has been subject to accident, neglect, abuse, misuse or acts of God, or if the Product is installed or operated in applications in which ambient temperatures are above or below the following temperature range: minimum of -34° C/-29.2° F - maximum of 25° C/77° F for indoor products; minimum of -34° C/-29.2° F - maximum of 40° C/104° F for outdoor products. You acknowledge that use of a Product in an environment in which the ambient temperature is lower or higher than the foregoing temperature range can significantly increase the degradation rate of the Product and shorten its useful life.

3.4 This Warranty assumes that the Products will be operated for an average of twelve (12) hours per day. Operation of the Products in excess of 12 hours per day will shorten the Warranty coverage period to a maximum of 21,900 operating hours (or 5 years from the date of purchase, whichever is reached first).

3.5 This Warranty does not cover any third-party products or devices used in conjunction with the Product.

3.6 Repaired and/or replacement Products are warranted for the remainder of the failed Product's original Warranty Period.

## Article 4

### Procedure to claim a GUARANTEE or WARRANTY

4.1. Lightide recommends the customer firstly utilizes email support, if successfully, to obtain services under this guarantee and warranty, the customer must notify Lightide Telephone Support or its authorized service representative of the defective before the expiration of warranty period.

4.2. No amendment or modification of this Agreement shall be valid or binding on the parties unless made in writing and signed by the parties' respective duly authorized representatives.