

Urgent Fraud Alert: Impersonation of Company Staff

Dear Valued Customers:

It has recently come to our attention that criminals are impersonating our company's employees to commit fraud, often using "business cooperation" as a pretext. These individuals may ask customers to make online transfers to non-company bank accounts or attempt to defraud you through other means.

We take this situation very seriously. We are issuing this special notice on our company's official website to remind you to increase your vigilance and avoid being deceived by these scammers.

Here are some recommendations to protect yourself from fraud:

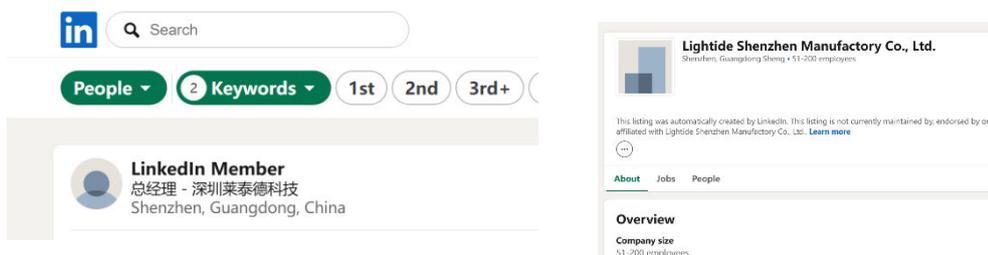
1. Scammers often create a false sense of urgency, demanding immediate transfers or personal information under the guise of "business cooperation." Please be sure to carefully verify the authenticity and legitimacy of all calls or messages to avoid being scammed.
2. If you receive a suspicious call or message, please first verify the sender's identity and information. (This can be confirmed through multiple methods, such as name matching on the bank transfer interface, requesting a photo of their physical business card, or asking for a real-time video of their office environment).
 - Before transferring any funds, you can request that the person send a confirmation email from our official company email address: [sales@lightideled.com].
 - If necessary, you may also contact our company staff through other official channels (such as our official website: <https://www.lightideled.com/>) to confirm their identity or visit our company in person to discuss matters.
3. Strengthen your password management. To prevent criminals from stealing your account passwords, we recommend you use complex, difficult-to-crack passwords and change them regularly. Furthermore, do not reveal personal account passwords or other sensitive information to anyone. Our staff will never ask you for this information over the phone.
4. If you have any questions, please click the "Contact Us" link on our website for further assistance and advice.

Finally, we urge all customers to be highly vigilant and strengthen security measures to protect your personal property and information. If you encounter any suspicious activity, please report it to our company immediately. We will take all necessary measures to ensure the security of your assets and those of our company.

We sincerely thank you for your support and trust!

Our Office Address: 204a, Hongsheng Business Building, No. 159 Guangshen Highway, Xixiang Street, Bao'an District, Shenzhen city, China.

The following are currently known accounts impersonating our company's personnel or company:



Please note: Our company, both currently and in the past, has never had employees using nicknames or titles such as "General Manager" (总经理) or "Chairman" (董事长) on any social media platforms. "LIGHTIDE SHENZHEN MANUFACTORYCO., LTD" is Not the official name of our company. We urge all customers to verify the true identity of the personnel you are cooperating with.

This is a special announcement!

尊敬的客户:

近期有不法分子冒充本司员工，以业务合作为由，通过提供非本司收款账号让客户线上转账进行诈骗，或提供业务合作为由进行诈骗。我们非常重视此类情况，特此在公司官网上发布通知，提醒您加强防范，避免受到骗子的欺骗。

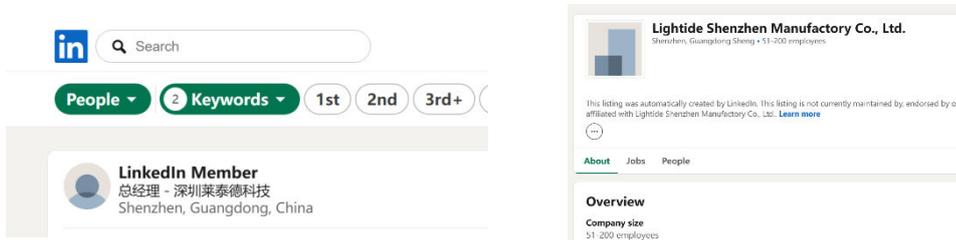
以下是一些防范骗子冒充公司员工进行诈骗的建议：

1. 骗子往往会以业务合作为由，要求客户立即转账或提供个人信息，请客户务必仔细确认来电或来信的真实性和合法性，避免被骗。
2. 若客户收到了可疑的来电或来信，请先核实对方的身份和信息（可通过转账界面的姓名匹配、商务纸质名片的照片、实时办公环境等多个方面进行确认），转账前，可让对方通过公司邮箱进行邮件推送确认【sales@lightideled.com】。如有需要，也可通过其他正规渠道（如官网 <https://www.lightideled.com/>）联系公司的相关人员进行确认或到公司进行商谈确认。
3. 加强密码管理。为了防范不法分子盗取您的账户密码，我们建议您采取复杂、不易被破解的密码，并定期更换密码。其次不要将个人账户密码或其他敏感信息透露给任何人，我司员工不会在电话中要求客户提供这些信息。
4. 如有任何疑问，请及时点击“联系我们”进行联系，以获取进一步的帮助和建议。

最后，请客户一定要提高警惕，加强安全防范，保障自己的财产安全和信息安全。如有发现可疑情况，请及时向我司反馈。我们会采取一切必要的措施，确保您和公司的财产安全。衷心的感谢您对公司工作的支持和信任！

我司办公地点：深圳市宝安区西乡街道广深公路 159 号鸿盛商务 204a

目前已知冒充我司公司或人员账号如下:



我司当前及过往并未有“总经理”，“董事长”等昵称或称谓的员工在社交平台发布，“LIGHTIDE SHENZHEN MANUFACTORYCO., LTD”. 非我司法定的公司名称。望各位客户确认合作人员身份真实性！

特此声明！

